

Paratransit, Inc
Board of Directors Meeting
July 19, 2012
Summary

Members Present: Baird, Gould, Gracechild, Hume, Omoto, Spaulding, Youngling

Under the Customer Service Report, it was noted that PI is experiencing a shortage of vehicles, thereby causing some problems. They are using vehicles from their back up fleet. These vehicles do not have the equipment necessary to provide directional information, the drivers are using paper manifests for their route information and sometimes the drivers get lost, causing on-time performance issues. Also, because the vehicles have no radios, the drivers are unable to communicate to base to get information to customers.

Linda Deavens reported that PI is working with RT to finalize a lease for new vehicles.

The Board approved:

- Authorizing the CEO to enter into an agreement with Solano Transportation Authority to develop a mobility management plan.
- Authorizing the CEO to execute an agreement with SACOG for additional PTMISEA funds.

-The CEO pointed out that seeking these funds is a proactive action which would allow the organization to continue efforts towards CNG conversion. She further pointed out that PI had been asked by SACOG staff to think about applying for this funding.

-The funds, as reported by the CEO, are competitive and subject to the recommendation of the SACOG TCC.

There were no Interagency reports.

There was no CEO's report.

The Operations report provided performance statistics for all services including Demand Response service.

Ridership: up 10.5% for May; up 7.7% for FY12, to 311,706

Cost per trip: up 0.6% for FY 12 from \$43.26 to \$43.56

Cost per vehicle service hour: down 2.1% from \$77.62 in FY11 to \$76.02 in FY 12

Fare recovery ratio: 9.4% for May; June not yet provided

The Mobility Training Report discussed PI's pending contract in Boston, and existing contracts in Honolulu, San Bernadino and Contra Costa County. Because of the City of

San Bernadino financial issues, PI expressed some concern about the contract. A possible contract with Solano County for mobility management was also discussed.

The Destinations Mobility Report noted that the program is considerably ahead of financial projections.

Because of a concerned express by a member of the audience, the Board entered into a dialogue relative the location of designated pick up points at major activity centers. The staff will investigate the possibility of addressing the issue.

The meeting was adjourned after the discussion.